



Protect your mobile phone from nuisance and scam phone calls!

How does trueCall SIM work?



When a call arrives trueCall checks the caller's number. If it's a trusted caller then the phone rings as normal, but if it's an unrecognised caller, trueCall intercepts the call and plays them a message.

For example: "Hello - if you're a friend, family member or invited caller please press '1', if you are a cold caller please hang up and don't call again."

Most telemarketers hang up when they hear this message, and automated and silent calls can't get through. In trading standards trials this method blocked over 95% of unwanted calls.

If you want to protect a vulnerable person, then trueCall can completely block unrecognised callers. For example: "Hello - we only accept calls from friends and family members. If your call is important, please hang up and call Bob on 07752 XXX XXX or enter your code now."

This guarantees that whenever the phone rings it will be a trusted caller, and it allows other legitimate callers to get in touch by calling the carer, or by entering a code.





Key features

- Works quietly in the background blocking unwanted calls
- No need to change your existing phone works with smartphones and flip phones
- Invisible technology there are no codes to learn or special buttons to press - the phone just rings less often!
- The level of protection can be adjusted to meet your needs
- trueCall allows you to monitor the calls received, manage the trusted caller list and adjust settings over the Internet



Pricing

The trueCall SIM service is provided on a SIM card that replaces your existing card:

- Free minutes and SMS messages per month to UK landline and mobile numbers*
- If you already have a mobile phone, your existing phone number can be ported to the SIM card
- Service is provided by the EE network
- The pricing is set to be just a few pounds more per month than a regular monthly mobile phone contract fee from a reputable operator
- This is a rolling monthly contract, so you are not locked in

Tariff	Monthly fee
Free calls and SMS messages (UK), no data	£18.00
Free calls and SMS messages (UK), 2Gb data	£20.50
Free calls and SMS messages (UK), 4Gb data	£23.00
Free calls and SMS messages (UK), 10Gb data	£31.00

⁺ one-off £25 activation fee with all options

What do our customers say?

"I feel safe answering my phone now as I know I don't have to worry about the person on the line being a scammer"

"The SIM card has been a great success. No scam calls!"

"I feel very safe with the card installed. It has been very effective"

^{*} Subject to trueCall's fair use policy