

## We Care.

It's why we're one of the leading independent healthcare providers in the world.

Kindness, compassion, empathy... and knowing what matters most to our patients. These things are ingrained. It's what we call "People caring for people". So from our quality private hospitals to our specialist consultants, delivering exceptional patient care remains at the heart of everything we do.

## How to find us

Tees Valley Hospital

Church Lane

Acklam, Middlesbrough

TS5 7DX

[teesvalleyhospital.co.uk](http://teesvalleyhospital.co.uk)

 /TeesValleyRamsayHealth

Contact us on: **01642 087 333**

Alternatively you can email on: [teesvalley.enquiries@ramsayhealth.co.uk](mailto:teesvalley.enquiries@ramsayhealth.co.uk)

MK-1215-381-SIT-502 V1.0 Issue Date: Sept 2024 Review Date: Sept 2027 Public



**Services Available at**  
Tees Valley Hospital

  
**Tees Valley  
Hospital**  
Part of Ramsay Health Care

# We are Ramsay Health Care UK

Ramsay Health Care is a leading, global private health care operator which has been delivering great care to patients for over 60 years, with 480 hospitals and facilities across 8 countries. As an established healthcare provider, Ramsay is known for operating quality hospitals, day surgeries, primary care clinics, mental health services, diagnostics and imaging centres, rehabilitation and allied health services with exceptional facilities and outstanding standards of patient care and safety.

In the UK, Ramsay Health Care operates 35 hospitals across England offering a range of elective procedures including Orthopaedic, Spinal Surgery, General Surgery, Ophthalmology, Women's and Men's Health. The culture of Ramsay Health Care centres on always striving to do the right thing for the patient. The strapline 'People caring for People' is not just a statement, but a reflection of the values set out in The Ramsay Way, which is the promise all Ramsay staff sign up to when they join the company, and something the organisation works hard to ensure that it remains the focus of its business. Ramsay UK is committed to working in partnership with referrers and providers within our local healthcare economies to offer the highest quality care to all our patients working with our experienced clinicians and teams. Simply, People Caring for People. **Simply, People Caring for People.**

## Partnership with the NHS



Ramsay is proud to be the leading provider of elective NHS services in the Independent Sector. Our Hospitals maintain strong relationships with their local NHS Trusts, and are committed to developing partnerships and working collaboratively in their local health systems to meet the needs of their local communities and provide outstanding healthcare services. Ramsay believes every patient has the right to decide where they are treated, and actively seeks opportunities to build new facilities to meet the growing health needs of our communities. With strong financial stability, Ramsay continues to invest in its facilities and equipment to ensure we can continue to meet the needs of patients with increasingly complex healthcare needs.

## Patient Choice



As the NHS Long Term Plan challenges the healthcare sector for patients to have more **options**, **better support** and **properly joined up care** at the right time in the **optimal care setting**, Ramsay is ready to play a central role in ensuring this takes place and work within our local health networks collaboratively to see this happen. As the leading provider of the e-Referral Service and considered best in class for our comprehensive slot management, Ramsay is at the forefront of **proactively assisting** patients to have rapid access to the care they need, when they need it.

## Quality



Ramsay Health Care UK is committed to continually improving clinical standards and transparency within the Independent Sector to ensure our patients and staff feel safe and well looked after, that is why we are the leading independent healthcare provider for data submission to Private Healthcare Information Network (PHIN) to support the drive for **greater sharing** and **transparency of clinical governance** within the Independent Sector. We are **serious** about healthcare and ensuring **patient safety** is at the fore of all we do. This is also why we are the first independent healthcare provider in the UK to have rolled out a **'Speaking up for Safety'** programme, which creates an environment that encourages teamwork and communication, empowering staff to speak up if they feel practice is unsafe.

# About Tees Valley Hospital

At Tees Valley Hospital we offer fast access to the highest standards of care, so people know they can trust us to help them get better quickly. As the biggest provider of NHS procedures after the NHS you can count on first class treatment.

We offer consultant led care from some of the most well-qualified and experienced specialists in their field of expertise.



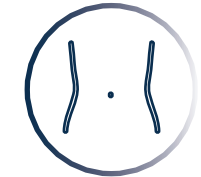
Orthopaedics



Diagnostics



Cosmetic Surgery



General Surgery



Gastroenterology



Oral / Maxillofacial



Physiotherapy



Skin Concerns



Urology



Vascular



Women's Health



CQC rated Tees Valley Hospital - **GOOD**

Should you have any queries, please contact your dedicated Business Relations Manager or Private Patient Manager who will be happy to help:

**Fiona Parry, Private Patient Manager - 01642 130 791 - [teesvalley.privatepatients@ramsayhealth.co.uk](mailto:teesvalley.privatepatients@ramsayhealth.co.uk)**

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