

What issues are we monitoring?

Summary of key health and social care issues

1st January 2022

We monitor a range of health and care related issues so that we can alert health and social care leaders to emerging problems. We use the evidence you share to inform our local, regional and national stakeholder updates and external reports.

Key issues we'd like you to tell us about

Priority	Issue	Description	Healthwatch Darlington action
	Accessible Information for sensory impairment	To gain a better understanding of the barriers people with sensory impairments experience when accessing online/remote health and care services in Darlington.	Preparing to gather more information from the public. Reviewing existing evidence already gathered locally and nationally
	Dentistry	Experiences of people accessing dental services	Monitoring in progress.
	Vaccination access/attitudes/experience	People's experiences of accessing the booster programme, vaccinations, vaccine hesitancy and effect of vaccine requirements for care staff.	Preparing to gather more information from the public. Continue to monitor
	Access to GP services	People's experience of trying to access GP services	Continue to monitor and report to stakeholders
	Maternity Services	People's experience of local maternity services	Continue to monitor and report to stakeholders
	Hospital waiting times	People reporting delays in treatment and care	Continue to monitor and report to stakeholders
	Hospital discharge	New guidance produced for people leaving hospital.	Monitor new guidance implementation
	Homelessness and refugees	The experience of people who are homeless or who are refugees when trying to access health and care support during COVID-19 restrictions	Identify any local issues/insight
	Long COVID-19	Concerns that people who are experiencing ongoing issues from Covid-19 do not have their support needs met.	Identify any issues - NICE guidance available for info.

Criteria

Formulating - Topics or emerging issues we are actively researching

Monitoring - Topics we have reported on and/or are continuing to monitor

Identifying - Topics we are monitoring to identify any new issues

How to share your views and experiences

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