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| EMERGING TRENDS – Nov 2024 |
| NHS Dentistry Scam  New NHS dentist advertised on social media. Attracted clients and asked for payment deposits for a place.  Genuine NHS Dentists can ONLY be found at [www.nhs.uk](http://www.nhs.uk)  [www.nhs.uk/service-search/find-a-dentist](http://www.nhs.uk/service-search/find-a-dentist) |
| Winter Fuel Allowance  The links below have been checked at 3pm on 11th October and are genuine and safe to use.  The below is taken from the government website [www.gov.uk](http://www.gov.uk)  Winter Fuel Allowance -  Check if you need to claim - Most people get the Winter Fuel Payment automatically  You do not need to claim if you get any of the following:   * Pension Credit * Universal Credit * Income Support * income-related Employment and Support Allowance (ESA) * income-based Jobseeker’s Allowance (JSA) * Child Tax Credit * Working Tax Credit   Get help and advice  Winter Fuel Payment Centre - [Email enquiry form](https://secure.dwp.gov.uk/contact-winter-fuel-payments-centre/contact-form) Telephone: 0800 731 0160 Textphone: contact [Relay UK](https://www.relayuk.bt.com/) on 18001 then 0800 731 0160 British Sign Language (BSL) [video relay service](https://connect.interpreterslive.co.uk/vrs?ilc=DWP) if you’re on a computer - find out how to [use the service on mobile or tablet](https://www.youtube.com/watch?v=oELNMfAvDxw) Monday to Friday, 8am to 6pm [Find out about call charges](https://www.gov.uk/call-charges) |
| Child Maintenance Scam  New SCAM targeting parents/guardians accessing Child Maintenance Payments.  Beware any communication claiming to be from DWP and offering links to be clicked on.  Check DWP payment status through official website ONLY. |
| The Which? Scam newsletter is worth a look at - Accessible at [www.which.co.uk](http://www.which.co.uk)  Recent Facebook Marketplace SCAMs and Google Impersonation SCAMs are outlined on their latest newsletter. |
| Protect Message: If you do not know the person who has contacted you, put the phone down! Cease the communication!  Our advice is to Stop Challenge Assess Manage  Stop – think about it. Are they pressurising me?  Challenge – cut off the communication and confirm who they are through trusted channels and consult with trusted people (friends & family)  Assess – are there any red flags? Was the communication unsolicited?  Manage – manage by reporting to the police via Action Fraud |