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| EMERGING TRENDS – Nov 2024 |
| NHS Dentistry Scam New NHS dentist advertised on social media. Attracted clients and asked for payment deposits for a place. Genuine NHS Dentists can ONLY be found at [www.nhs.uk](http://www.nhs.uk)[www.nhs.uk/service-search/find-a-dentist](http://www.nhs.uk/service-search/find-a-dentist) |
| Winter Fuel Allowance The links below have been checked at 3pm on 11th October and are genuine and safe to use.The below is taken from the government website [www.gov.uk](http://www.gov.uk) Winter Fuel Allowance - Check if you need to claim - Most people get the Winter Fuel Payment automaticallyYou do not need to claim if you get any of the following:* Pension Credit
* Universal Credit
* Income Support
* income-related Employment and Support Allowance (ESA)
* income-based Jobseeker’s Allowance (JSA)
* Child Tax Credit
* Working Tax Credit

Get help and adviceWinter Fuel Payment Centre - [Email enquiry form](https://secure.dwp.gov.uk/contact-winter-fuel-payments-centre/contact-form)Telephone: 0800 731 0160Textphone: contact [Relay UK](https://www.relayuk.bt.com/) on 18001 then 0800 731 0160British Sign Language (BSL) [video relay service](https://connect.interpreterslive.co.uk/vrs?ilc=DWP) if you’re on a computer - find out how to [use the service on mobile or tablet](https://www.youtube.com/watch?v=oELNMfAvDxw)Monday to Friday, 8am to 6pm[Find out about call charges](https://www.gov.uk/call-charges) |
| Child Maintenance ScamNew SCAM targeting parents/guardians accessing Child Maintenance Payments.Beware any communication claiming to be from DWP and offering links to be clicked on. Check DWP payment status through official website ONLY.  |
| The Which? Scam newsletter is worth a look at - Accessible at [www.which.co.uk](http://www.which.co.uk)Recent Facebook Marketplace SCAMs and Google Impersonation SCAMs are outlined on their latest newsletter.  |
| Protect Message: If you do not know the person who has contacted you, put the phone down! Cease the communication! Our advice is to Stop Challenge Assess ManageStop – think about it. Are they pressurising me?Challenge – cut off the communication and confirm who they are through trusted channels and consult with trusted people (friends & family)Assess – are there any red flags? Was the communication unsolicited? Manage – manage by reporting to the police via Action Fraud |